MUNAWAR HUSSAIN

IT Management Specialist

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PROFESSIONAL SUMMARY

I am an experienced IT Manager with over 25 years in the field of Information Technology. I take care of everything related to computers, servers, networks, software & systems to make sure everything runs smoothly in company. My main goal is to ensure technology supports daily work and helps business grow.

Since college, I've had a strong interest in software development. I enjoy creating smart, customized programs that make work easier, reduce mistakes, and save time. These tools help teams work faster and more efficiently.

In my role, I lead IT projects, manage support teams, and make sure our systems are secure, up-to-date, and meet business needs. I focus on both solving today's problems and planning for future growth.

I also provide expert advice to businesses on how to improve their technology, upgrade systems, and prepare for the future. With over 25 years of experience in building desktop and custom web applications, I've helped many businesses across different industries improve their operations through smart digital solutions.

Why Choose Me?

1. 25+ years of hands-on IT experience
2. I don't just maintain systems – I improve them to better serve your business
3. Passionate about innovation, technology, and making work easier through smart solutions
4. Proven success in guiding companies through digital transformation

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WORK EXPERIENCE

Management Information Systems - MIS Specialist (April 2023 – Present – 2 Years)

Al-Jawdah Group of Companies. مجموعة شركات الجودة . Riyadh, Saudi Arab

🌐 https://aljawdahgroup.com/?lang=ar

- Propose, prepare & implement innovative solutions to improve business processes through technology.
- I develop customized web applications to streamline operations across key departments including Sales, HR, Stores, QC and Production. By creating these tailored digital solutions, I've helped optimize business processes, enhance efficiency, and improve overall organizational productivity."

- Tested and deployed web applications following cloud server installations on Google Cloud, AWS, Azure, and Huawei Cloud platforms.

Key Achievements | Systems Developed & Deployed in AL JAWDAH GROUP

📃 Production Management (Factories, Plants)

👥 Human Resource Information System

👤 Employee Self Service

🤝 Sales and CRM

🕐 Cloud-Based Attendance System

🏭 Store Management System

Manager IT (April 2004 – Feb 2012, March 2013 - July 2023 - 18 Years)

Excel Freight Systems (Pvt) Ltd, Lahore. Pakistan

🌐 https://www.excelfrt.com

Key Responsibilities

- Plan, organize, and oversee all IT operations to support company goals.
- Manage and maintain IT infrastructure, including servers, networks, applications, and security.
- Administer email systems (Microsoft Exchange, Outlook, mobile integration).
- Manage Windows Servers (Domain, Web) and company-wide networks (head office and branches).
- Implement cybersecurity measures (firewalls, antivirus, data protection).
- Lead the planning and implementation of digital/e-solutions.
- Ensure data security, backups (daily/weekly/monthly), and disaster recovery readiness.
- Coordinate with external vendors, ISPs, consultants, and software providers.
- Rapidly implement management directives related to IT.
- Maintain and monitor IT inventory and systems health.
- Provide day-to-day support to all departments for IT-related issues and solutions.

IT Supervisor (March 2012 – January 2013)

Al-Nafea Holdings Co, شركة النافع القابضة Riyadh, Saudi Arabia

🌐 https://www.alnafeafoods.com/ar

- Maintained nationwide network for Al-Nafea Group.
- Ensured functionality of Business Accounting Software across branch offices.
- Provided IT support to end-users.

- Designed and developed official websites for sister companies.

IT CONSULTANT

"I work as an IT consultant for the following companies (outsourced IT departments):"

- AIG Shipping – www.aigshipping.com
- Jahangir Group of Companies – www.jbsdpress.com
- RM Shipping Services – www.rmshippingservices.com
- APSTA Group of Companies – www.apstagroup.com
- Trade N Trade Co. – USA – www.tradentradeco.com
- SAKUF Group of Companies www.sakuf.com

MY PROJECTS AND SERVICES

Over the past several years, I have developed web-based software solutions for various companies, many of which are still actively in use today. Some of these systems include:

Projects	Services
🚚 Ameen Delivery Solutions	🔧 IT Infrastructure Management
✈️ International Express Courier System	💡 IT Consultancy and Support
📦 Warehousing & Distribution System	🌐 Web-based Software Development
🏢 Health Information Management System	🛡️ Data and Applications Security
✉️ Corporate Call and SMS portal	🖧 Computer Networks
🔬 Biochemical Inventory System	🔔 Remote Assistance
🚚 Transportation and Logistics Management	🌐 Domain and Web Hosting
🔧 IT Project Management	🚀 IT Talent Acquisition

SKILLS

SAP Business One

- Conceptual knowledge of SAP B1 modules and business processes
- Formal training in SAP B1 system operations and navigation
- Understanding of core functionalities in finance, sales, and inventory

EDUCATION

- **Bachelor in Computer Sciences** (2014-2016) - Virtual University of Pakistan
- Bachelor in Sciences (Computers) (1998-2000 - Lahore Institute of Computer Sciences
- Diploma in Business English & Communication (March 2005)- Pakistan Institute of Management
- Secured 1st position among 45 executives in Business English Language Program.